

Karima M. Woods, Commissioner

## NOTICE

**TO: ALL INSURERS AND PREMIUM FINANCE COMPANIES LICENSED AND OPERATING IN THE DISTRICT OF COLUMBIA**

**FROM: KARIMA WOODS, COMMISSIONER**

**DATE: MAY 26, 2021**

**RE: GUIDANCE ON COMMISSIONER'S ORDERS AND BULLETINS PROVIDING RELIEF TO POLICYHOLDERS DURING PUBLIC HEALTH EMERGENCY**

---

The purpose of this Notice is to remind all insurers and premium finance companies licensed and operating in the District of Columbia of their obligation to policyholders during the public health emergency in the District of Columbia.

On May 17, 2021, Mayor Muriel Bowser executed Mayor's Order 2021-069, which **extended the Public Health Emergency in the District through July 25, 2021**, as provided by D.C. Official Code § 7-2306(c-1), as amended. Mayor's Order 2021-069 also extends the prior Mayor's Orders that implemented various relief measures, including Mayor's Order 2020-079, which delegated to the Commissioner of the Department of Insurance, Securities and Banking "the authority vested in the Mayor by section 507(a) of the Act, effective May 27, 2020, D.C. Act 23-326, and section 507(a) of the Congressional Review Act, effective June 8, 2020, D.C. Act 23-328, D.C. Official Code § 7-2304(b)(15), to waive application of any law administered by DISB to protect the health, safety, and welfare of District residents in response to a public health emergency."

On March 20, 2020 and April 27, 2020, Commissioner's Orders 01-2020 and 03-2020, respectively, and Bulletin 20-IB-2-05/08 on May 18, 2020, provided ongoing relief to District policyholders by directing all health, property and casualty insurers and premium finance companies to modify or refrain from certain activities and business practices to protect insureds. The two orders and the bulletin remain in place for the duration of the emergency. As such, all insurers and premium finance companies licensed and operating in the District of Columbia are required to comply with any and all Commissioner's Orders or Bulletins issued in response to the public health emergency until the Mayor's Orders declaring or extending such public health emergency expire or are rescinded.

The orders and the bulletin can be found on the Department's website: [disb.dc.gov](https://disb.dc.gov). Any questions or concerns regarding this Notice may be directed to Howard Liebers at [howard.liebers@dc.gov](mailto:howard.liebers@dc.gov). For information and resources regarding the District's response to COVID-19, please visit: [coronavirus.dc.gov](https://coronavirus.dc.gov).